॥ सा विद्या या विमुक्तये ॥
स्वामी रामानंद तीर्थ मराठवाडा विद्यापीठ, नांदेड
'ज्ञानतीर्थ', विष्णुपुरी, नांदेड – ४३१ ६०६ (महाराष्ट्र राज्य) भारत
SWAMI RAMANAND TEERTH MARATHWADA UNIVERSITY, NANDED
'Dnyanteerth', Vishnupuri, Nanded - 431 606 (Maharashtra State) INDIA
Established on 17th September, 1994, Recognized By the UGC U/s 2(f) and 12(B), NAAC Re-accredited with'B++' grade
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Phone: (02462) 215246 E-mail: nss@srtmun.ac.in

जा.क्र.: रासेयो/२०२६—२७/१७८ **परिपत्रक** दिनांक : २५/११/२०२६

प्रति,

मा. प्राचार्य / राष्ट्रीय सेवा योजना कार्यक्रमाधिकारी,

संलग्नीत सर्व महाविद्यालये व **विद्यापीठ परीसर**

विषय : TSA Hybrid Module संदर्भातील ऑनलाइन प्रशिक्षण व Open House Session मध्ये रा.से.यो. कार्यक्रमाधिकारी सहभागी होण्याबाबत.

संदर्भ :1) डॉ.मिलिंद काळे,राज्य संपर्क अधिकारी/विशेष कार्य अध्किारी,रा.से.यो.,म.रा. यांचे क्रं:रासेयो २०२६/प्र.क्र ८६/रासेयो कक्ष दि २३ नोव्हेंबर २०२६

2) Deepak Gupta,Assit. CGA(GIFMIS),No.1-104/3/2024-ITD-CGA/E-16482/120 Dt18/11/2026 महाराष्ट्र शासन, उच्च व तंत्र शिक्षण विभाग, राष्ट्रीय सेवा योजना कक्ष यांचे पत्र दिनांक २३ नोव्हेंबर २०२६.

महोदय/महोदया,

उपरोक्त विषय व संदर्भीय पत्रानुसार, युवा कल्याण व क्रीडा मंत्रालय, युवक कल्याण विभाग, राष्ट्रीय सेवा योजना, नवी दिल्ली यांच्या वतीने TSA Hybrid Module संदर्भात ऑनलाइन प्रशिक्षण व Open House Session आयोजित करण्यात आले आहे.

सदर प्रशिक्षणामध्ये TSA Hybrid Module ची कार्यपद्धती, निधी वितरण, PFMS प्रणालीद्वारे व्यवहार, NSS युनिटचे बँक खाते व्यवस्थापन तसेच निधी खर्चासंदर्भातील अडचणी व शंकांचे निरसन करण्यात येणार आहे.

सदर ऑनलाइन प्रशिक्षणाचा तपशील खालीलप्रमाणे आहे.

१. दिनांक: गुरुवार, २६ नोव्हेंबर २०२६ रोजी दुपारी २.०० ते ४.०० वाजेपर्यंत.

२. आयोजक : राष्ट्रीय सेवा योजना संचालनालय, नवी दिल्ली

३. विषय : Open House Sessions on TSA Hybrid Module

विद्यापीठाशी संलग्न सर्व महाविद्यालयांचे राष्ट्रीय सेवा योजना कार्यक्रम अधिकारी, संबंधित अधिकारी व TSA Hybrid Module अंतर्गत कामकाज करणाऱ्या कर्मचाऱ्यांनी सदर ऑनलाइन प्रशिक्षण व Open House Session मध्ये सहभागी होणे अनिवार्य आहे.

तरी प्रशिक्षणादरम्यान TSA Hybrid Module संदर्भातील अडचणी, शंका व प्रश्न असल्यास ते तयार ठेवावेत, जेणेकरून आयोजित Open House Session मध्ये त्यांचे निरसन करून घेता येईल.

सदर प्रशिक्षणास उपस्थित राहण्यासाठी संबंधित अधिकारी व कर्मचाऱ्यांना आपल्या स्तरावरून तात्काळ सूचना देऊन आवश्यक कार्यवाही करावी.

Webex Meeting Link:
https://nationalservicescheme.webex.com/nationalservicescheme/j.php?MTID=mb०९६८७०३७४bc३acef३६६७८६३९८९२efb६

Meeting Number: २५१२ ८२४९०३६

Password: १२३४५

डॉ.मारोती गायकवाड
संचालक
राष्ट्रीय सेवा योजना विभाग

प्रत माहितीस्तव:
१) मा. कुलगुरू महोदयांचे कार्यालय, प्रस्तुत विद्यापीठ.
१) सिस्टीम एक्सपर्ट, संगणक कक्ष, प्रस्तुत विद्यापीठ, यांना प्रत देवून कळविण्यात येते की, सदरील परिपत्रक विद्यापीठाच्या व रा.से.यो विभागाच्या संकेतस्थळावर प्रसिध्द करावे, ही विनंती

महाराष्ट्र शासन
उच्च व तंत्र शिक्षण विभाग, मंत्रालय,

एलफिन्स्टन तंत्र विद्यालय परिसर, ३, महापालिका मार्ग, धोबी तलाव, मुंबई-४०० ००१.
ई-मेल- nssmantralaya@gmail.com दूरध्वनी क्र.०२२-२२६७९५६५

क्रमांक: रासेयो-२०२६/प्र.क्र. ८६/रासेयो कक्ष, दि: २३ नोव्हेंबर, २०२६

तात्काळ / अति महत्त्वाचे

प्रति,
कार्यक्रम समन्वयक तथा संचालक,
राष्ट्रीय सेवा योजना,
सर्व विद्यापीठे / अभिमत विद्यापीठे / संचालनालये / संस्था,
महाराष्ट्र राज्य.

विषय :- केंद्र शासनाच्या राष्ट्रीय सेवा योजना संचालनालय, नवी दिल्ली यांच्यामार्फत आयोजित TSA Hybrid Module संदर्भातील ऑनलाइन प्रशिक्षण / Open House Session मध्ये सहभागी होण्याबाबत.

संदर्भ : युवा कल्याण व क्रीडा मंत्रालय, युवक कल्याण विभाग, राष्ट्रीय सेवा योजना, नवी दिल्ली यांचे पत्र क्र. I-१०४/३/२०२४-ITD-CGA/E-१६४८२/१२०, दि. १८.११.२०२६.

महोदय,

उपरोक्त विषयाच्या अनुषंगाने कळविण्यात येते की, युवा कल्याण व क्रीडा मंत्रालय, युवक कल्याण विभाग, राष्ट्रीय सेवा योजना, नवी दिल्ली यांच्यामार्फत ***TSA Hybrid Module*** **संदर्भात महाराष्ट्र राज्यासह विविध राज्यांसाठी ऑनलाइन *Open House Session*** आयोजित करण्यात आले आहे.

सदर प्रशिक्षणामध्ये TSA Hybrid Module ची कार्यपद्धती, निधी वितरण, PFMS प्रणालीद्वारे व्यवहार, Child Agency / NSS Unit यांचे बँक खाते व्यवस्थापन तसेच निधी खर्चासंदर्भातील अडचणी व शंकांचे निरसन याबाबत मार्गदर्शन करण्यात येणार आहे.

सदर ऑनलाइन प्रशिक्षणाचा तपशील खालीलप्रमाणे आहे.

1. **प्रशिक्षणाचा तपशील :**

- **दिनांक** : गुरुवार, दिनांक 26 नोव्हेंबर, 2026
- **वेळ** : दुपारी 2.00 ते 4.00 वाजेपर्यंत
- **कालावधी** : 2 तास
- **आयोजक** : राष्ट्रीय सेवा योजना संचालनालय, नवी दिल्ली
- **विषय** : Open House Sessions on TSA Hybrid Module

2. **ऑनलाइन बैठकीमध्ये सहभागी होण्यासाठी तपशील :**

- **Webex Meeting Link :** https://nationalservicescheme.webex.com/nationalservicescheme/j.php?MTID=mb०९६८b०३७४bc३aeef३b६७८६३९८९२efb६
- **Meeting Number :** २५१२ ८२४ ९०३६
- **Password :** १२३४५

तरी, आपल्या विद्यापीठ / संचालनालयातील राष्ट्रीय सेवा योजना विभागाशी संबंधित अधिकारी, कार्यक्रम समन्वयक तसेच TSA Hybrid Module अंतर्गत कामकाज पाहणारे संबंधित अधिकारी यांनी सदर ऑनलाइन प्रशिक्षणास अनिवार्यपणे उपस्थित राहावे. तसेच प्रशिक्षणादरम्यान TSA Hybrid Module संदर्भातील काही अडचणी अथवा शंका असल्यास त्याबाबत आवश्यक माहिती व प्रश्न तयार ठेवावेत, जेणेकरून आयोजित Open House Session मध्ये त्यांचे निराकरण करून घेता येईल.

सदर प्रशिक्षणास उपस्थित राहण्याबाबत संबंधित अधिकारी व कर्मचाऱ्यांना आपल्या स्तरावरून तात्काळ सूचना देऊन आवश्यक कार्यवाही करावी.

(डॉ. मिलिंद काळे)
राज्य संपर्क अधिकारी / वि.का.अ.
राष्ट्रीय सेवा योजना, मंत्रालय कक्ष.

प्रत :-

१. मा. अप्पर मुख्य सचिव यांचे स्वीय सहायक, उच्च व तंत्र शिक्षण विभाग, मंत्रालय,मुंबई.
२. वित्त व लेखा अधिकारी (सर्व विद्यापीठे / संचालनालये / संस्था) माहिती व पुढील कार्यवाहीस्तव.
३. रासेयो क्षेत्रीय संचालक, रासेयो क्षेत्रीय संचालनालय, पुणे

No. I-104/3/2024-ITD-CGA/E-16482/120
Government of India
Ministry of Finance
Department of Expenditure
O/o Controller General of Accounts
GIFMIS, PFMS Division
******

Dated: 18.11.2026

OFFICE MEMORANDUM

Subject: Circulation of Frequently Asked Questions (FAQs) on TSA Hybrid Module of PFMS and scheduling of Open House Sessions for handholding of NSS Units – reg.

TSA Hybrid Module (CNA Model-1A) has been implemented to facilitate just-in-time fund flow under the National Service Scheme (NSS) of Ministry of Youth Affairs and Sports, with a view to streamlining fund management and payment processes through the Public Financial Management System (PFMS).

2. In order to facilitate smooth onboarding of NSS Units on the TSA Hybrid Module and address the operational and technical issues being faced by them, a set of Frequently Asked Questions (FAQs) has been prepared covering various aspects of the module, including agency registration, scheme and bank account registration, account flagging, assignment limit allocation, signatory configuration, claim processing, payment modes and resolution of common errors. The FAQs are enclosed herewith for information, guidance, and necessary action.

3. As part of the endeavor to provide continued support and handholding to all stakeholder of National Service Scheme (NSS) during their onboarding on the TSA Hybrid Module, GIFMIS team has already organized multiple rounds of physical and online training sessions to all the concerned stakeholders including officials of Ministry of Youth Affairs and Sports, Directorate of NSS, MY Bharat and NSS implementing units.

4. Further, it has been decided to organize next round of Open House Sessions w.e.f. **23.11.2026 to 27.11.2026, from 2:00 PM to 4:00 PM**. VC link for the same may kindly be provided to GIFMIS-PFMS team and the participating NSS units. The State/UT-wise allocation of NSS Units for participation in the aforesaid sessions is indicated in Annexure-I.

5. In view of the above, Ministry of Youth Affairs and Sports is requested to:

- Circulate the enclosed FAQs among all NSS Units for their guidance and familiarization with the TSA Hybrid Module.
- Inform and coordinate with the respective NSS Units to ensure participation in the Open House Session through VC scheduled for their State/UT, as indicated in the Annexure I.

6. The Open House Sessions are intended to facilitate interactive discussions, clarify procedural aspects and resolve issues, wherever feasible, to ensure seamless onboarding and operationalisation of NSS Units under the TSA Hybrid framework. It is requested that NSS units be encouraged to participate in these scheduled open houses.

7. This issues with the approval of the competent authority.

Encl.: As above.

Gupta 18/11/26

(Deepak Gupta)
Assistant CGA (GIFMIS)

To,

1. Director (NSS), Ministry of Youth Affairs & Sports
2. Director, Directorate of NSS, Ministry of Youth Affairs & Sports
3. Controller of Accounts, Ministry of Youth Affairs & Sports

Copy for information to:

1. PS to Chief Controller of Accounts, Ministry of Youth Affairs and Sports
2. PS to Joint CGA (GIFMIS), O/o Controller General of Accounts
3. PS to JS&FA, Ministry of Youth Affairs and Sports
4. PS to Director (PFMS), Department of Expenditure, Ministry of Finance

ANNEXURE-I

State/UT-wise Schedule of Open House Sessions on TSA Hybrid Module
Time: 2:00 PM to 4:00 PM

Sl. No.	Session / Date	States / Union Territories
1	Session I 23.11.2026 (Monday)	Bihar
2		Haryana
3		Himachal Pradesh
4		Jharkhand
5		Uttar Pradesh
6		Chhattisgarh
7		Assam
8		Odisha
9		Punjab
1	Session II 25.11.2026 (Wednesday)	Madhya Pradesh
2		Rajasthan
3		Uttarakhand
4		Delhi (NCT)
5		Chandigarh
6		Jammu & Kashmir
7		Ladakh
8		West Bengal
1	Session III 26.11.2026 (Thursday)	Andhra Pradesh
2		Arunachal Pradesh
3		Goa
4		Gujarat
5		Karnataka
6		Kerala
7		Maharashtra
8		Manipur
9		Meghalaya
1	Session IV 27.11.2026 (Friday)	Mizoram
2		Nagaland
3		Sikkim
4		Tamil Nadu
5		Telangana
6		Tripura
7		Andaman & Nicobar Islands
8		Dadra & Nagar Haveli and Daman & Diu
9		Lakshadweep
10		Puducherry

Frequently Asked Questions (FAQs) for NSS on PFMS

1. **What is TSA Hybrid?**

   Answer: TSA Hybrid / CNA Model-1A is extension of the TSA framework in disbursement under Central Sector Schemes to achieve the goal of "just–in–time" fund flow from the Central Ministries/Departments/Central Nodal Agencies to Autonomous Bodies/Sub-Agencies and downstream agencies through an integrated network of PFMS, RBI, and Scheduled Commercial Banks.

2. **To which schemes is TSA Hybrid applicable?**

   Answer: TSA Hybrid is applicable to a) Central sector schemes having Budget Estimate of Rs 100 crore or more in a FY which have a network of Government and Private Implementing agencies or there are more than two levels of Government/Private Implementing agencies involved in the implementation.

3. **What is the concept of Funding Agency?**

   Answer: CNA and Government SAs may function as 'Funding Agencies' which will be having RBI accounts and draw the funds directly from RBI and allocate the limits to Recipient Sub-Agencies.

4. **Who will act as a Recipient SA?**

   Answer: The Private SAs at 2nd level and Government/Private SAs at 3rd level may be referred to as Recipient SAs. It will be having a Savings Account in any Scheduled Commercial bank and will receive limits from the Funding Agency. Additionally, the Funding agency can also act as a Recipient Sub-Agency, if it is having an RBI Account as well as a Savings Account. In the case of NSS Scheme, My Bharat is acting as a Funding as well as a Recipient Agency.

5. **Who can be termed as other sub-agencies?**

   Answer: Child agencies below the Recipient SAs are termed as other sub-agencies. All the agencies below the recipient agency have to open zero-balance subsidiary accounts (ZBSAs) in the same bank as that of the Recipient Agency. All the NSS units will be mandatorily having a ZBS Account and will receive limits from My Bharat.

6. **How to deposit the unspent balances to the CFI?**

   Answer: Unspent balances have to be deposited by the Agencies from their savings account directly through Bharatkosh or maybe routed through Holding Account to CFI. User Manual has been uploaded on CGA website. Link for the same is as under:
   https://cga.nic.in//writereaddata/file/OMNo1dt09042025.pdf

7. **How to create a new agency/NSS unit on PFMS?**

   Answer: Programme Division/Parent Agency Admin User has to register any Agency/NSS unit by following the path: Agency → Create New. After registering the agency on PFMS, login credentials of the Agency Admin User will be created with unique agency code and forwarded to the mail ID of the concerned. The PD can also create new NSS units in bulk through the path: Agency→ Upload Agency data.

8. **Who will create the scheme components and how?**

   Answer: Programme Division User will create the scheme components by following the path: My Schemes → Scheme Components. Further, the components will be mapped as per their requirement by the NSS units while registering the scheme with their respective accounts.

9. **How to register the scheme/bank account in PFMS?**

   Answer: Agency Admin Users will register their accounts with the scheme by following the path: My Schemes → Register New Scheme and get it approved by the PD/ parent agency admin user. PD/Parent Agency Admin will go to Agency → Approve.

10. **How will the hierarchy of agencies under a scheme be followed?**

    Answer: At first, the Programme Division user has to set hierarchy levels under a scheme through the path: My Schemes→ Scheme Hierarchy → Manage Scheme Hierarchy. Then, the PD has to map the CNA for the scheme by following the path: Agencies → Agency Mapping. The same has to be followed by the CNA Agency Admin and so has to be done by the downstream agencies.

11. **What is the role of Agency Data Operator (Maker)?**

    Answer: Child Agency Data Operator User will generate the claim from the assigned limit and submit the same to Agency Data Approver.

12. **What is the role of Agency Data Approver (Checker)?**

    Answer: Child Agency Data Approver will approve the claim created by the Agency Data Operator and apply Digital Signatures (DSC) on PFMS.

13. **What is the role of Data Approver (Checker)?**

    Answer: Child Agency Data Approver will approve the claim transfer for the consolidated file and apply Digital Signatures (DSC) on PFMS for drawl of funds from the RBI Account.

14. **Funding Agency is not able to allocate drawing limits to child agencies. What needs to be done?**

Answer: Child agencies are not appearing at the limit allocation page due to the following possible scenarios:
a) Registration of Scheme with Account is missing / incorrect.
b) Account flagging is missing / incorrect.
c) Agency hierarchy mapping is missing.
It has to be ensured that the aforementioned steps have been taken.

15. Incorrect Bank Account is registered against a scheme or with any incorrect PAO Code.

Answer: In case of the wrong configuration of the scheme, Agency Admin has to deactivate the scheme through the path: My Scheme→Deactivate Scheme/Bank Account. If the registration of scheme/account has not been approved by the PD/Parent Agency, then the Agency Admin himself can approve the deactivation request through the path: My Scheme→Approve account for deactivation. If the account has already been approved by his parent agency/PD, then the parent Agency Admin/PD has to approve the deactivation request through the same path.

16. What if an Account has been incorrectly flagged as "TSA Hybrid" or "Holding Account"?

Answer: Concerned Agency Admin User has to follow the path: "TSA→ TSA Hybrid → Manage Account flagging". After selecting the scheme and bank account, User has to search the flagged accounts and has to click on "Edit". A popup will appear for keying in the remarks. After the remarks have been provided, the User can remove the flagging. One thing to be taken into account is that the account needs to be unflagged first and then only it should be deactivated in case of any discrepancy.

17. Do the Agencies having RBI Accounts need to flag their accounts under TSA Hybrid?

Answer: Agencies having Assignment Accounts in RBI need not flag their RBI Accounts as TSA Hybrid. Although the Holding Account opened and registered by the concerned agencies needs to be flagged as Holding Account by them.

18. How many modes of payment is available in TSA Hybrid and how to activate any mode?

Answer: There are two modes of e-Payment under TSA Hybrid. One is e-Payment using DSC and the other is e-Payment using e-PPA. Activation of the payment mode will be done by the Agency Admin through the path: Bank→ Account Activation e-Payment.

19. Can both the modes be activated at a single point of time and if not, how to deactivate any payment mode?

Answer: No, only a single mode of payment can be activated at one point of time. Any mode can be deactivated through the path: Bank→ Account Deactivation e-Payment.

20. What are the pre-requisites for processing the payment files through e-PPA mode of payment?

Answer: For processing the transactions through e-PPA mode, the Agency/NSS unit has to get the KYC done at the bank level and furnish the manual signatures of the authorized signatories to the bank. This is needed at the bank level to verify the signatures when the signed PPAs will be submitted to the bank for processing the payment files.

21. What are the pre-requisites for processing the payment files through DSC Mode?

Answer: For processing the transactions through DSC mode, the agency admin has to configure the signatories on PFMS through the path: Bank→ Signatory Configuration. All the configured signatories have to sign the enrolment file through the path: Bank→ Enroll Account DSC Winapp. This will be sent to bank by PFMS so that the server signatures may be verified at the bank level while processing the payment files sent from PFMS through DSC mode.

22. What is the difference between DSC and e-Sign (EPPA) in claim processing?

Answer: The Following Differences Between DSC-Based and e-Signed Claims

For DSC-based claims:

- No need to submit PPA to the bank.
- PPA may be retained only for record purposes.

For e-Sign based claims:

- PPA must be printed.
- Signed PPA must be submitted to the bank for processing of payment.

If vendor payment has not been credited despite DSC processing, transaction details should be shared with tsa-helpdesk-cga@gov.in for resolution.

23. How many signatories can be registered for claim approval at the level of child agencies (NSS units)?

Answer: Multiple signatories can be registered and added but it is advisable to configure at least two signatories at each signatory level for avoiding disruption in operation. The other signatory at same level will continue to approve claims if the first one is not available.

24. How many signatories can be registered for claim approval at the level of Funding Agencies (My Bharat)?

Answer: Multiple signatories can be registered with Digital Signature key (DSC) at Funding Agency DA (checker) level for approval of consolidated claim transfers. It is advisable to register at least two (02) signatories at one point of time for avoiding disruption in operation. The other signatory at same level will continue to approve claim transfers if the first one is not available**.**

25. Can an agency have more than one Data Approver (checker) to approve claim/claim transfer files with different financial ceilings?

Answer: Yes, Hybrid TSA module of PFMS has the facility to allow more than one checker in any agency. However, the agency which opts for more than one checker should also ensure that additional signatories must be configured at each level to avoid any disruption in operation.

26. What is the mode of procurement of DSC?

Answer: Digital Signature Certificate should be of Class 3 and must be procured from Licensed Vendors authorized by the Controller of Certifying Authority of India (CCA), M/o Electronics & Information Technology.

27. Can the Amount limit (financial ceiling) and signatory level be modified in signatory configuration page?

Answer: Yes, amount limit and signatory level can be modified in the signatory configuration page. However, this should be done as one-time generic activity and it is advised not to modify limit and no. of level in signatory configuration page if payment files are approved or are in pipe line.

28. Can the validity of signatory be modified by agency admin?

Answer: Yes, agency admin can modify the validity of signatory in signatory configuration page. It is advisable not to add "To Date" as 31st March or last working day of any month as it expires at 12 noon of the "todate".

29. Can the DSC token be revalidated or a new token be procured after its expiry?

Answer: The validity of a DSC key is of two years after which a new token has to be procured. It is advisable that the DSC token be procured well in advance before the expiry of the token. This needs to be enrolled again on PFMS as a fresh token.

30. How are the claims consolidated and land at Funding Agency level?

Answer: The claims are being consolidated at 12 pm and 4 pm daily for one scheme-one assignment one recipient agency wise on PFMS in an automated manner and land at the checker level of Funding Agency.

31. What needs to be done when the payment has failed?

Answer: The agency may reinitiate the failed claim after eliminating the failure reason.

32. How can failed claims be reinitiated?

Answer: Below is the process for claim reinitiation:

For DSC-based claims:

DO Login :TSA → TSA Hybrid → Reinitiate Failed Claims

DA Login : TSA → TSA Hybrid → Manage Claim Reinitiate

DSC Apply by DA

- TSA → Digitally Sign Assignment/Claim Files
- Select Module: TSAHybridReinitiateClaim

For e-Sign based claims:
DO Login :TSA → TSA Hybrid → Reinitiate Failed Claims
DA Login: TSA → TSA Hybrid → Manage Claim Reinitiate
e-Sign Process by DA : TSA → TSA Hybrid Dashboard → Pending for Digital Signature

33. What needs to be done when the transaction has failed due to incorrect IFSC ?

Answer: The agency DO has to revalidate the vendor's account before reinitiating the claim by following the path: Masters-->Vendors--> Revalidate bank account.

34. HTSA 02 (Track your Claim) is showing DSC applied but the debit status is shown as pending without any reason. What needs to be done?

Answer: Please consult your funding agency and check whether they have approved and digitally signed your consolidated claim file. If yes, request your bank branch to process the pending transactions at their end. In case any clarification is needed, bank branches have to consult their headquarters which are looking after Government Business.

35. In the HTSA 02 Report (Track your Claim), the Debit column shows Pending/failed due to KYC being pending.

Answer: The agency has to approach the respective bank branch, fill up the mandate form and complete the KYC process as required by the bank.

36. In the HTSA 02 Report (Track your Claim), the Debit is Pending and DSC status is XML generated.

Answer: All concerned DA configured on signatory configuration by the Agency Admin have to digitally sign the claim files by following the path: TSA→ DSC Assignment/Claim files.

37. While processing the payment file by DA user, the error appears as "Enrollment file is not signed by the user defined in signatory configuration". What needs to be done?

Answer: Agency DA has to sign the enrollment file and ensure that all DAs that are part of the signatory configuration page have also signed the enrollment file through the path: Bank→Enroll account DSC Winapp (Sign enrollment file).

38. Error is appearing as "Insufficient DSC limit"

Answer: The concerned DA has to contact his agency admin to update the limit on signatory configuration page. Path: Bank → signatory configuration.

39. Debit account is not appearing on the Signatory Configuration.

Answer: Agency Admin User has to activate its bank accounts for e-payment for that scheme through the Bank → Account Activation E-Payment. Select Scheme & A/c No. then Search) (Select A/c Activation Type → EPaymentUsingDigitalSignature.

40. Why is the Assignment Limit not showing on the "Create New Claim" screen?

Answer: The following activities need to be ensured before proceeding for creation of claim:

- Assignment limits have been given by the Funding Agency.
- The claim is being initiated against the correct assignment limit.
- If the assignment is available but still not visible, contact the tsa-help-cga@gov.in

41. Why is e-PPA pending for RBI approval for a long time?

Answer: Such cases require transaction-specific examination to identify the stage where the approval is pending. Normally, RBI processes consolidated claims within one working day.
Action Required: Refer to HTSA-02 (Track your Transaction) Report for getting the transaction details.

42. The scheme "9230 – National Service Scheme" is not visible or is appearing incorrectly. What should we do?

Answer: This usually happens when the scheme has not been registered against the agency account.
Steps to resolve:

1. Login as Agency Admin.
2. Go to My Schemes → Register New Scheme.
3. Register 9230 – National Service Scheme.
4. Navigate to TSA → TSA Hybrid → Add Account Flagging.
5. Flag the account as TSA Hybrid.
6. Funding Agency Admin will approve both requests.

43. What does the error "DSC Limit Not Defined" mean?

Answer: This error occurs when DSC signatory configuration has not been completed.
Steps to resolve:

1. Login as Agency Admin.
2. Navigate to Bank → Signatory Configuration.
3. Configure the designated signatories (DAs).
4. Complete DSC enrolment process using path: Bank → Enroll Account DSC WinApp.

5. Get the enrollment file digitally signed by configured signatories.

44. PPA has expired. Will assignment limits be restored?

Answer: The NSS unit can reinitiate the claim using the already exhausted limit as per the prescribed SOP. The following scenarios are applicable:

Scenario 1: PPA expired before Funding Agency approval

- Assignment limits are automatically recouped.
- Limits become visible again in Agency DO login.

Scenario 2: Funds were already credited by RBI before PPA expiry

- Limits cannot be restored because the RBI (CFI) account has already been debited.

45. Why is user getting an "Insufficient Balance" error after PPA submission?

Answer: This error originates from the bank and is generally caused by missing linkage between:

- My Bharat Parent Savings Account
- NSS Unit Child ZBS Account.

Action Required:

- Contact the concerned bank.
- Do not raise fresh claims or reinitiate existing claims until the issue is resolved.

46. The bank approved the claim, but accounts show zero balance. Why?

Answer: Such cases require reconciliation between PFMS and bank records. In some instances, banks acknowledge the transaction but delay credit to the beneficiary account.

Action Required:

- Contact the concerned bank.
- Share the Print Advice Number and transaction details for reconciliation.

9. Why is the Assignment Amount not visible in the TSA Hybrid Dashboard?

Answer: This is generally due to:

- Assignment limits not being available
- Claim not being linked to the correct assignment.
- Verify assignment availability with the Funding Agency.

47. User reinitiated a claim and now receive Error– Insufficient Funds. What should user do?

Answer: This error is generally a bank-side issue similar to the "Insufficient Balance" error.

Action Required:

- Contact the concerned bank.
- Share transaction ID, claim details and error message with PFMS support for reconciliation with the bank.

48. The XML file is not visible for applying DSC. What should I do?

Answer: Update the signatory validity date through:
Bank → Signatory Configuration
After updating the "To Date" in signatory configuration, the payment file will appear for DSC application.

49. What does the error "Parameter Name: Buffer – Null Value" mean?

Answer: This system issue has already been resolved by PFMS. The earlier error code has been replaced with a valid error code for proper identification and resolution. If the issue still persists, please email us at tsa-helpdesk-cga@gov.in with a detailed description of the problem and a screenshot of the error screen for further assistance.

50. Why is data not appearing immediately in reports?

Answer: Report data is refreshed during the midnight batch run. Information becomes available on the next day after completion of the final DSC process.

51. Why is an agency not visible on the Limit Allocation page?

Answer: Only mapped and Hybrid flagged agencies appear on the Limit Allocation page.

52. What should be done when "Credit Failed – 02 No Such Account" is displayed?

Answer: The vendor bank account details are incorrect.
Users may:

- Correct and revalidate the vendor's bank account, or
- Register another valid bank account under the same vendor code

After correction, the claim may be reinitiated.

53. What reports should be checked for transaction status tracking?

Answer: Users may refer to TSA Hybrid-02 Report Track Your Claim
This report provide the latest status of claims and transactions.

54. What does the error "The amount is still pending from RBI, Hence, printing of the PPA is not possible at this stage" mean?

Answer: The above message appears in the following scenarios:

- The consolidated claim may not be signed by the Funding Agency.
- The transaction may be pending at the RBI level.
- The payment file is not sent to the bank. It is usually done after getting the Debit Notification from RBI.

The aforesaid stages of a transaction can be tracked through TSA Hybrid-02 report.

55. Whom should user contact for unresolved PFMS issues?

Answer: For unresolved issues, send an email to: tsa-helpdesk-cga@gov.in. Providing complete details as listed below will help PFMS examine and resolve the issue quickly.

- Agency ID
- Print Advice Number
- Transaction ID (if available)
- Error message
- Screenshots of the issue
- Brief description of the problem
- Contact Number and email ID

56. What precautions should NSS units take before raising claims?

Answer: The following precautions should be observed before raising claims:

- Verify assignment limit availability.
- Ensure scheme registration is complete.
- Confirm TSA Hybrid account flagging.
- Complete DSC signatory configuration wherever applicable.
- Check bank account linkage between parent and child accounts.
- Avoid reinitiating claims unless advised by PFMS or the bank.
- Preserve screenshots and transaction details for future reference.